



Privacy and data Policy

Selby & District Foodbank are committed to protecting your privacy whilst providing high levels of service and support.

Your personal information is very important to us, and we treat all personal information as strictly confidential. Your confidential data will never be sold and shared only with your consent. Referral information to Foodbank is stored within a secure Trussell Trust system.

Selby & District Foodbank is a data controller registered with the UK Information Commissioner's Office registration number: ZA250269

If you have any questions about how Selby & District Foodbank protects and used your personal information, or you wish to find out about your rights, please make your enquiries via email to manager@selby.foodbank.org.uk

Who has access to the data?

We will not share information about your support request without your permission, unless required to do so by law. Where we share your personal information, we only share what is necessary, and we have agreements in place with our partners to ensure your data is protected. You will be required to complete a form giving your consent for us to share your data with partner agencies outside of the Trussell Trust.

With your consent, we will share personal information about your referral with our partner, Citizen's Advice North Yorkshire. To do this we need to share your contact information and details about the support you have requested. Some personal information may be sensitive, including things like your ethnicity or health.

Where you consent to a referral by us, our Partners will share limited data about you with us. This includes information about any support provided to you. Some of this information is personal, it could be used to identify you. This information is used for statistical monitoring and research purposes to help evidence impact of our services.

Selby & District Foodbank is part of the Trussell Trust Foodbank Network. In certain circumstances we have a legitimate interest in sharing your personal information within the Trussell Trust Foodbank Network, for example where you receive a food parcel, for statistical, monitoring and research purposes. We have a data sharing agreement in place with Trussell Trust which sets out what information is shared, why and how we share the data.

If you raise a concern with Selby & District Foodbank about the way we handled your personal information and you are dissatisfied with our response, you are entitled to lodge a concern with a supervisory authority. In the UK, the supervisory authority is the Information Commissioner's Office (ICO) whose helpline number is: 0303 123 1113.